

## HEAD OFFICE

Phoenix House, Mezzanine Floor,  
Plot 719/11, Azikiwe/Jamhuri St.,  
P.O. Box 5961, Dar es Salaam, Tanzania  
Tel. Off.: +255 699 990 900, +255 22 2122777  
E-mail: infotz@phoenix-assurance.com



**Phoenix Assurance**

now part of **MUA**

## BRANCHES

### Arusha

Above Exim Bank, Subzali Building  
Goliondoi Road  
P.O. Box 2331, Arusha.  
Tel: 0784 478 595  
Email: infoarusha@phoenix-assurance.com

### Iringa

Ground floor, Akiba House/NSSF Building,  
Miyomboni Street  
P.O. Box 709 Iringa.  
Tel: 026 2701203, 0717 797 977  
Email: infoiringa@phoenix-assurance.com

### Dodoma

7 Block 14, Kondo/Umoja Street  
Near Calman Hotel, Mji mpya 202  
Dodoma.  
Tel: 026 2323659  
Mob: 0783 777 995, 0756 210 739  
Email: infododoma@phoenix-assurance.com

### Kariakoo - Dar es Salaam

Office No. 4, 2nd Floor  
Al Falah Building (KFC House)  
Msimbazi/Livingstone Street  
P.O.Box 5961, Kariakoo, Dar es Salaam  
Tel: 022 2183199, +255 713 212 340  
Email: infokariakoo@phoenix-assurance.com

### Mwanza

2nd floor, Lwempisi House  
Nyerere Road/Liberty Street, Nyamagana  
P.O. Box 11152, Mwanza  
Tel: 028 2500999  
Email: infomwanza@phoenix-assurance.com

### Kahama

JAHA Plaza, Viwanja vya Barcelona  
Isaka Road - Kahama  
Tel: 0784 341 744, 0767 391 314  
Email: infokahama@phoenix-assurance.com

### Kigoma

CCM Mkoa Building, Lubengera Street  
Lumumba Road  
P.O.Box 998, Kigoma.  
Tel: 0752 013 652  
Email: infokigoma@phoenix-assurance.com

### Morogoro

1st Floor, Room no. 3, Hood Property  
Masika Road, Ngoto Street  
P.O. Box 2080 Morogoro.  
Tel: 023 2613347, 0784 512 745  
0652 000 755  
Email: infomorogoro@phoenix-assurance.com

### Tegeta - Dar es Salaam

1st Floor, Kibo Commercial Complex  
P.O.Box 5961, Tegeta, Dar es Salaam  
Tel: 022 2926330  
Email: infotegeta@phoenix-assurance.com

### Makambako Sales Point

Block No. 147/H, Room No. 1  
Mbeya Road near Green City  
Tel: 0769 010 693, 0685 456 964  
Email: infotz@phoenix-assurance.com

### Mbeya Sales Point

Block No. 23, Soweto Industrial Area  
Mbeya  
Tel: 0713 383 199  
Email: infotz@phoenix-assurance.com

## EAST AFRICA FOOTPRINTS

### MUA Kenya

The Mirage – Tower 1  
7th Floor, Chiromo Road  
P.O. BOX: 30129-00100  
Nairobi, Kenya  
Tel: +254 732 178 000

### MUA Uganda

9th Floor, Northern Wing  
Workers House  
Pilkington Road  
P.O. Box 70149  
Kampala, Uganda  
Tel: +256 414 349659

### MUA Rwanda

Avenue de la Paix,  
Grand Pension Plaza  
Ground & 8th Floor  
P.O Box 82  
Kigali, Rwanda  
Tel: +250 252 570331

UTULIVU

INSURANCE THAT  
**GIVES YOU**  
**PEACE OF MIND**

Breakdown Road Side Assistance 24/7-365 days  
(within Dar es Salaam)

Add-on benefit to Motor Comprehensive Private Policy  
holders at no additional cost

**UTULIVU**



**“Caring for customers”**

## About Phoenix of Tanzania Assurance Co. Ltd.

- Part of MUA Group who has footprints in Mauritius, Seychelles and across East Africa: Tanzania, Kenya, Uganda and Rwanda.
- Rated AA- by Global Credit Rating (GCR).

### ►►► Our Strengths



Market Relevant  
Experience



Financial  
Strength



Reinsurance  
Capability

### ►►► Our Unique Features



## Motor Comprehensive Private Insurance

- Accidental/Fire Damage to your vehicle
- Loss of vehicle or spare parts / accessories
- Protection and removal after accident
- Third party liabilities (damage to property, death or injury)
- Riot and strike cover (non-political)
- Medical expenses cover up to a stated limit
- Authority to repair damage to vehicles up to a stated limit

## UTULIVU

Utulivu cover is the added benefits to the main private motor comprehensive policy available within Dar es Salaam region. The insured gets benefits at no extra cost by just making call to us 24/7.

- **Battery Jump start:** We will jump start the car of our insured in case the battery is weak or dead.
- **Flat tyre assistance:** We will change the flat tyre with insured's spare wheel or just fill air in the current flat tyre to assist reaching to their destination.
- **Lost key:** We will assist the client to get their spare key from their home or office, and bring to the site where the car is parked.
- **Fuel delivery:** When the insured runs out of fuel, we deliver 5 or 10 litres of fuel where the vehicle is and the insured will pay for the fuel delivered.
- **Onsite minor repair:** Our trained technician will provide assistance for minor issues, such as helping the car start to reach the destination or nearest garage.
- **Towing** to nearest safe house or garage in case of accident or breakdown

Other Terms and Conditions may apply



Need the above service,  
call 24 hours hotline

**0748 440 445 | 0748 440 447**